



March 29, 2021

Dear Valued Medicare Beneficiary,

The purpose of this letter is to provide you with information about the Medicare initiative that allows beneficiaries, like you, to visit **MyMedicare.gov** and select your main doctor or the main place you receive routine care.

Your doctor is participating in the Physician Quality Partners (PQP) Accountable Care Organization sponsored by Novant Health NHRMC. By choosing a primary clinician or office using the **MyMedicare.gov** website, you give your doctor access to more tools and services that are available only to patients of health care professionals participating in ACO.

Medicare Accountable Care Organizations are groups of doctors, hospitals, and other health care providers, who come together voluntarily to give coordinated high-quality service and health care.

To help assist you in completing the selection on MyMedicare.gov, we've included Medicare instructions ("Register for **MyMedicare.gov**") and a step-by-step guide to walk you through this process. If you do not have a **MyMedicare.gov** account, you will need to create a login prior to identifying the name of your primary clinician/office. We ask that you try to complete the online selection by **<May 31, 2021>**; however, this deadline is for PQP purposes only, meaning that you can make or change your selection at any time.

Your participation in this initiative enables your primary clinician to further coordinate your care and work with you to make health care decisions that ultimately lead to improved health results. Things to know:

- Selecting a primary clinician is completely optional. If you choose to select a doctor through **MyMedicare.gov**, you should do so yourself. No one else should complete this activity for you.
- Your Medicare benefits will NOT change.
- After selecting a primary clinician, you can still choose to go to any doctor or other practitioner who accepts Medicare.

- You can change your primary clinician at any time and select another practitioner.

If you have any questions, please contact one of our support specialists at 910-667-3172 from 8am to 4pm EST or your primary clinician's office. You can learn more about PQP by visiting <https://www.nhrmc.org/pqp> or ACOs by calling 1-800-MEDICARE (1-800-633-4227); TTY 877-486-2048.

Sincerely,

Dr. Leelee Thames

Medical Director, Physician Quality Partners

[Enclosures]